



GÎTES DE FRANCE

AT CHARMANCE® WE CARE ABOUT YOU

Madam, Miss, Sir,

Thank you to choose the label « Gîtes de France® » B&B's, for your stay.

In order to improve our service to our guests we invite you to fill in this customer satisfaction questionnaire and to return us back to our address (page 4).

To fill in the customer satisfaction questionnaire, please click for filling or notching

Bed & Breakfast :

Reference..... Level of the B&B : 1 épis 2 épis 3 épis 4 épis

Owners' name.....

Village.....

Arrival and departure dates :/...../..... to/...../.....

Your stay :

1 - Is it your first stay at Charmance® ? Yes No¹
→¹ These 5 last years, how many nights have you spent in a B&B « Gîtes de France® » ?

none 1 or 2 night(s) 3 or 7 nights more

How many stays have you spent in a rural gîte « Gîte de France® » ?

none 1 or 2 stay(s) 3 or 5 stays more

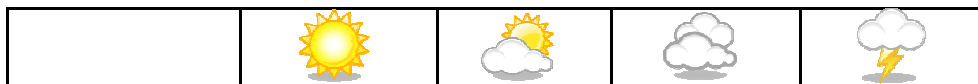
2 - Which are the most important assets of the B&B ? (welcome gifts, tours with owners,...)

1..... 2.....
3..... 4.....
5.....

3 - Which disadvantages did you note during your stay?

.....
.....

4 - How would you rate the :



Global

Your stay was				
Value for money				

Your stay

Is the B&B well sign-posted?				
Welcome				
Environment, appearance				
Atmosphere-decoration				

