



ET VOS VACANCES PRENNENT UN AUTRE SENS

# AT GITES DE FRANCE® WE CARE ABOUT YOU

# GÎTES DE FRANCE

Madam, Miss, Sir,

We thank you to choose « Gîtes de France® » for your stay.

In order to improve our service to our guests we invite you to fill in this customer satisfaction questionnaire and to return us back to tour address (page 4).

To fill in the customer satisfaction questionnaire, please click for filling or notching

**Rural gîte :**  
 Reference..... Level :  1 épi  2 épis  3 épis  4 épis  
 Owners' name.....  
 Village :.....  
 Length of stay : ...../...../..... to ...../...../.....

## Your stay :

- 1 - Is it your first stay with Gîtes de France® ?  Yes  No<sup>1</sup>  
 →<sup>1</sup> These 5 last years, how many stays have you spent in a rural gîte « Gîtes de France® » ?  
 none  1 or 2 stay(s)  3 or 5 stays  more  
 How many nights have you spent in a B&B « Charmance® » ?  
 none  1 or 2 night(s)  3 or 5 nights  more

## 2 - Which are the most important assets of the rural gîte? (welcome gifts, tours with owners,...)

1..... 2.....  
 3..... 4.....  
 5.....

## 3 - Which disadvantages did you note during your stay?

.....

## 4 - How would you rate the :



### Global





Your stay was				
Value for money				

### Before your stay

Booking department				
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### Your stay

Is the gîte well sign-posted ?				
Welcome				
Environment, appearance				
Atmosphere-decoration				

				
Facilities				
Comfort, bedding				
Sanitary				
Cleanliness				
Calm				
Heating				
Respect of the description				
Tourist informations				
Activities in the neighbourhoods				

5 - Would you book another stay « Gîtes de France® » in the future ?

- Certainly     Perhaps     Certainly not

6 - Would you recommend this accommodation to your friends, your family ?  Yes     No

**General comments and suggestions about :**

7 - the booking department :

.....

.....

8 - the rural gîte and the welcome by the owners :

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.....

.....

**Informations**

9 - You came :  alone     in couple     with your family  
 with your friends

10 - Purpose of your trip :  leisure     business     other

11 - How did you know this accommodation ?  Gîtes de France® guides  
 Internet     Your friends, family,...     Booking service  
 Press, tourism fair trade     Other (specify).....

12 - You booked with :

Gîtes de France Anjou Services     Directly with the owners

13 - Address :

Name.....

Address.....

E-mail.....

14 - Old :

18-34     35-49     50-64     65-74     75 and more

\* \* \*

*Gîtes de France Anjou thanks you for your contribution and remains at your entire disposal for more informations.*

To send us this document :

- \* record it in « pdf » after having filled it out,
- \* and mail it to : [gites-de-france-anjou@wanadoo.fr](mailto:gites-de-france-anjou@wanadoo.fr)  
or print it and send it to this address :

**GITES DE FRANCE ANJOU**  
23 rue d'Anjou - BP52425  
49024 Angers Cedex 02



**GITES DE FRANCE ANJOU**

Tél. : 02 41 88 00 00

[gites-de-france-anjou.com](http://gites-de-france-anjou.com)

Open from 9am to 12.30am and from 2pm to 5.30pm

From Monday to Wednesday